



## Privacy Policy

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This Privacy Policy ("Policy") outlines how **FundedSpot** ("we," "our," or "us") processes the personal data of our customers ("you" or "Customer"). Your privacy is our priority, and we are committed to protecting your personal data in compliance with applicable laws.

This Policy details:

1. Who is the controller of your personal data and how you can contact us.
2. The personal data we collect and how we obtain it.
3. How we use your personal data.
4. How we store your personal data and ensure its security.
5. To whom we disclose your personal data.
6. Whether we transfer your data to third countries or international organizations.
7. Your rights and how to exercise them.

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### 1. Who is the Controller of Your Personal Data and How to Contact Us?

The controller of your personal data is **FundedSpot**, registered in **Dubai Digital Park, Dubai Silicon Oasis, UAE**.

For any questions or to exercise your rights related to your personal data, you may contact us at:

- **Mailing Address:** Building A1, Dubai Digital Park, Dubai Silicon Oasis, Dubai, UAE
- **Email:** [privacy@fundedspot.trade](mailto:privacy@fundedspot.trade)

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### 2. What Information Do We Collect About You and How Do We Obtain It?

We collect personal data necessary for providing our services, ensuring compliance, and improving customer experience.

### **Information Provided by You**

- **Identification and Contact Data:** Name, email address, phone number, postal address, date of birth, and identification documents for compliance.
- **Payment Data:** Bank account details, payment method information, or transaction data.
- **Service Usage Data:** Information you provide when creating an account or interacting with customer support.

### **Information Collected Automatically**

- **Device and Technical Data:** IP address, device type, browser type, operating system, and location (based on IP).
- **Website Usage Data:** Date and time of access, navigation history, and preferences on our platform.

### **Information from Third Parties**

- Data from payment processors, trading platforms, or linked social media accounts.

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## **3. How Do We Use Your Personal Data?**

We process your personal data for the following purposes:

### **Account Registration and Management**

- To register and manage your account, including verifying your identity and ensuring secure access.
  - **Legal Basis:** Performance of a contract.

### **Service Delivery**

- To provide trading platforms, tools, and customer support.
  - **Legal Basis:** Performance of a contract or legitimate interest.

### **Compliance with Legal Obligations**

- To meet regulatory requirements, such as anti-money laundering (AML) laws and other legal obligations.
  - **Legal Basis:** Compliance with legal obligations.

### **Marketing**

- To send updates about our services or promotional offers if you opt-in.
  - **Legal Basis:** Consent or legitimate interest (for existing customers).

#### **Service Improvement and Analytics**

- To analyze customer behavior and optimize our platform's functionality.
    - **Legal Basis:** Legitimate interest.
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### **4. How Do We Store and Protect Your Personal Data?**

We store your personal data securely using advanced encryption, access controls, and technical safeguards. We implement strict organizational measures to prevent unauthorized access, alteration, or loss of data.

#### **Data Retention Periods**

- **For contract performance:** Retained for **10 years** after contract termination.
  - **For marketing communications (without explicit consent):** Retained for **5 years** after the last service or until you opt-out.
  - **For legal compliance:** Retained as required by applicable laws (e.g., tax data for **10 years**).
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### **5. Who Has Access to Your Personal Data?**

We may share your personal data with:

- **Trading platform providers** to deliver services.
- **Third-party service providers** (e.g., cloud storage, payment processors, IT support, and marketing agencies).
- **Regulatory authorities**, as required by law.

All third-party recipients are contractually obligated to protect your data and process it in accordance with our instructions.

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### **6. Do We Transfer Data to Third Countries or International Organizations?**

If we transfer your personal data outside the **United Arab Emirates** or the **European Economic Area (EEA)**, we ensure appropriate safeguards, such as standard contractual clauses, are in place to protect your data.

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## 7. Your Rights

Under applicable data protection laws, you have the following rights:

- **Access:** Request a copy of your personal data and details about processing.
- **Rectification:** Correct inaccuracies in your data.
- **Erase:** Request deletion of your data, subject to legal obligations.
- **Restriction:** Limit processing of your data in certain circumstances.
- **Data Portability:** Receive your data in a machine-readable format.
- **Objection:** Object to processing based on legitimate interests, including marketing.
- **Withdrawal of Consent:** Revoke consent for data processing at any time.
- **Complaint:** Lodge a complaint with a supervisory authority if you believe we have violated your data protection rights.

To exercise any of these rights, contact us at **privacy@fundedspot.trade**.

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## 8. Changes to This Privacy Policy

We may update this Policy to reflect changes in legal or regulatory requirements or our practices. We will notify you of significant updates via email or through our website.

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For any inquiries regarding this Policy, feel free to contact us at **privacy@fundedspot.trade**.